



2020-2021 Collaborative Action Plan



AIM STATEMENT: Methodist Health System will increase on-time HPV series initiation rates by 10% and series completion rates by 10% 9-13-year-old adolescent patients in all Methodist Health System clinics by December 31, 2021. It is important to do this now to provide education and awareness to staff and families in order to protect our patients from cancer and improve our quality of care. Including identifying 14-26-year-old patients for catch-up vaccinations.



VISION STATEMENT: By partnering together over the next three years we will achieve increased immunization rates and improved education/vaccine acceptance for patients aged 9-26.



Evidence Based Intervention 1: Client Reminders

- Run a report of 9 to 11 year old's who haven't been seen in a year for a well visit and do outreach to get these patients to schedule appointments. Where possible use electronic portal reminders and have clinic staff call those who are not on the patient portal. Include info about recommended vaccines including HPV as part of a template provided to all clinics.
- To provide the clinic sites with reports of who has not been seen and work with clinics to implement reminders. Encourage them to send electronic messages when possible and ask clinics to make calls to 50% of patients who are not on the patient portal within one month. If pulled quarterly, the list should shrink as overdue contacts are made.



Evidence Based Intervention 2: Provider/Staff Workflow

- Explore staff/provider workflow process to capture missed opportunities for vaccination. Look at high performers for best practices. Use this process to inform any changes to EMR. Focus on those willing to change by providing recognition.



Evidence Based Intervention 3: Professional Education

- Work with the HPV Task Force to identify resources and determine provider and community education opportunities both inside and outside the clinics. Determine the external community relationships that exist and could provide value.
- Identify one educational opportunity involving 3 different specialty providers.