



HOSPITAL SYSTEMS CAPACITY BUILDING INITIATIVE: COMMUNITIES OF PRACTICE



2019-2020 Collaborative Action Plan



AIM STATEMENT: In three Department of Health Services (DHS) sites in LA county, Olive View will increase HPV vaccination series completion rates by 10% (absolute %) in males and females aged 9-13 years by December 31, 2020.



VISION STATEMENT: By partnering together over the next five years, Olive View will achieve increased access to and rates of HPV vaccination through more effective collaboration with community stakeholders as well as agencies within its health system for youth aged 9-16 in the Los Angeles (LA) county safety net.



Evidence Based Intervention 1: Provider Reminders

- Develop clinic process map for 3 LADHS county clinics, including identifying team members, compiling information, sharing with LADHS teammates
- Change standing order language to read “age due or eligible,” which included engaging EHR and clinic leadership, communicating change with and educating nursing staff and other clinic staff



Evidence Based Intervention 2: Professional Education

- Updated clinics’ ‘expected practice’ for HPV
- 3 LADHS clinics will participate in ACS HPV VACs Maintenance of Certification (MOC) cohort. Communicating expectations with MOC with all clinic staff; confirm nurse eligibility
- Work with clinic data partners to plan initial data extract; and subsequent pulls for MOC cohort, including consensus seeking and building on best process across clinics and sharing results
- Each clinician teammate to conduct 3 educational sessions with all clinic staff in 3 LADHS clinics



Evidence Based Intervention 3: Client Reminders

- COVID return to care postcards

Impact of COVID-19 on Collaborative Action Plan

Olive View-UCLA Medical Center’s Collaborative Action Plan was impacted by COVID-19 in the following ways:

- Postponed EHR modifications to prompt for 9-year-old HPV vaccination eligibility to 2021

- Added the COVID return to care postcards as an activity for patient outreach